








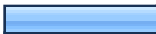

### 1. What is your gender?

		Response Percent	Response Count
Male		43.2%	431
Female		56.8%	566
answered question			997
skipped question			7






### 2. What is your state of origin?

		Response Percent	Response Count
Pohnpei		63.5%	631
Chuuk		11.3%	112
Yap		15.5%	154
Kosrae		7.9%	78
Other		1.5%	15
answered question			993
skipped question			11

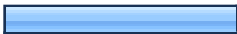



### 3. Residence(National Campus/FMI)

		Response Percent	Response Count
On-Campus		22.6%	212
<b>Off-Campus</b>		<b>77.4%</b>	<b>725</b>
<b>answered question</b>			<b>937</b>
<b>skipped question</b>			<b>67</b>



### 4. Campus in which you're attending:

		Response Percent	Response Count
National		36.4%	360
<b>Pohnpei</b>		<b>40.6%</b>	<b>402</b>
Chuuk		6.3%	62
Yap		10.7%	106
Kosrae		6.1%	60
FMI		0.0%	0
<b>answered question</b>			<b>990</b>
<b>skipped question</b>			<b>14</b>

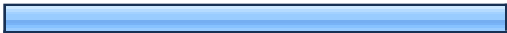




## 5. What is your current Status?

		Response Percent	Response Count
New		34.6%	343
<b>Continuing</b>		<b>60.0%</b>	<b>594</b>
Transfer from State campus this semester		0.9%	9
Transfer from non-COM this semester		0.0%	0
Returning		4.4%	44
		<b>answered question</b>	<b>990</b>
		<b>skipped question</b>	<b>14</b>

## 6. Current class load:

		Response Percent	Response Count
<b>Full-time(12 credits or more)</b>		<b>80.9%</b>	<b>786</b>
Part-time(less than 12 credits)		19.1%	186
		<b>answered question</b>	<b>972</b>
		<b>skipped question</b>	<b>32</b>

## 7. Person most influential in your decision to attend COM-FSM:

		Response Percent	Response Count
Parents		75.3%	733
Spouse		7.7%	75
Friends		6.7%	65
COM-Alumni		2.2%	21
Other (please specify)		8.1%	79
		<b>answered question</b>	<b>973</b>
		<b>skipped question</b>	<b>31</b>

## 8. What's your major?

### Degree

	AA in Liberal Arts	AA in Liberal Arts/HCOP	AA in Micronesian Studies	AA in Pre-T Preparat
Please select one:	<b>18.6% (141)</b>	3.7% (28)	7.9% (60)	16.4% (1

### Third-year

	Teacher Preparation-Elem.
Please select one:	<b>51.2% (65)</b>

### Certificate

	CA in Bookkeeping	CA in Community Health Services	CA in Law Enforcement	CA in Nursing Assistant
Please select one:	<b>24.8% (64)</b>	3.1% (8)	2.7% (7)	6.2% (16)





### 9. Type of transportation utilized when attending COM-FSM:

		Response Percent	Response Count
On boat		1.0%	10
On car		39.5%	386
Taxi-boat		0.8%	8
<b>Taxi-car</b>		<b>47.3%</b>	<b>463</b>
Use shuttle service b/w National and Pohnpei campus		1.5%	15
Other (please specify)		9.8%	96
<b>answered question</b>			<b>978</b>
<b>skipped question</b>			<b>26</b>

### 10. Estimate cost of transportation (per week):

		Response Percent	Response Count
none		17.0%	166
\$5 or less		9.8%	96
\$5 to \$10		30.2%	295
<b>Over \$10</b>		<b>43.0%</b>	<b>420</b>
<b>answered question</b>			<b>977</b>
<b>skipped question</b>			<b>27</b>

## 11. Time it take to get to the college:

		Response Percent	Response Count
5-15 minutes		34.3%	332
<b>20-30 minutes</b>		<b>37.8%</b>	<b>366</b>
1 hour		21.4%	207
2 hours or more		6.4%	62
<b>answered question</b>			<b>967</b>
<b>skipped question</b>			<b>37</b>

**12. Part B: Please place a check mark on the appropriate box that best suits your satisfaction of the program and services provided by the college. If the services does not apply to your particular campus please check N/A.**

	<b>Strongly Agree</b>	<b>Agree</b>	<b>Neutral</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>N/A</b>	<b>Response Count</b>
I feel a sense of belonging here.	<b>39.3%</b> <b>(389)</b>	37.9% (376)	17.5% (173)	2.0% (20)	2.0% (20)	1.3% (13)	991
The college responds to my learning needs as an individuals.	27.7% (273)	<b>48.6%</b> <b>(478)</b>	18.2% (179)	2.9% (29)	1.8% (18)	0.7% (7)	984
I was satisfied with the registration process.	29.6% (292)	<b>41.8%</b> <b>(412)</b>	17.3% (171)	6.1% (60)	4.4% (43)	0.8% (8)	986
LRC staff are helpful and approachable.	34.5% (336)	<b>39.8%</b> <b>(387)</b>	19.8% (193)	3.5% (34)	1.5% (15)	0.8% (8)	973
Counseling staff care about students as individuals.	31.3% (308)	<b>40.5%</b> <b>(399)</b>	20.1% (198)	4.3% (42)	2.3% (23)	1.4% (14)	984
I was able to sign up for all the courses I wanted to take this semester.	30.4% (300)	<b>36.0%</b> <b>(355)</b>	16.3% (161)	11.0% (109)	5.1% (50)	1.2% (12)	987
OAR responds to student's unique needs and requests.	24.1% (235)	<b>42.8%</b> <b>(418)</b>	23.4% (229)	5.7% (56)	2.0% (20)	1.9% (19)	977
Financial aid staff are helpful.	<b>41.4%</b> <b>(405)</b>	38.4% (376)	13.3% (130)	3.8% (37)	2.8% (27)	0.3% (3)	978
The business office staff are very courteous in the services they provide.	27.0% (266)	<b>42.6%</b> <b>(420)</b>	21.8% (215)	5.6% (55)	1.8% (18)	1.1% (11)	985
I am informed of my outstanding balance prior to registration.	22.4% (220)	<b>46.1%</b> <b>(452)</b>	21.9% (215)	5.5% (54)	1.7% (17)	2.2% (22)	980
The college bookstore had the textbooks and supplies I needed this semester.	<b>40.6%</b> <b>(401)</b>	37.2% (367)	14.1% (139)	4.9% (48)	2.2% (22)	1.0% (10)	987
Faculty care about me as an individual.	25.7% (252)	<b>39.2%</b> <b>(385)</b>	24.4% (239)	5.9% (58)	3.2% (31)	1.6% (16)	981
Security staff are considerate and they are trustworthy.	27.2% (265)	<b>38.1%</b> <b>(372)</b>	22.3% (218)	6.6% (64)	4.1% (40)	1.7% (17)	976



Security staff respond quickly in emergencies.	24.8% (243)	<b>39.1%</b> <b>(382)</b>	22.7% (222)	6.9% (67)	4.3% (42)	2.2% (22)	978
The campus is safe and secure for all students.	28.0% (275)	<b>35.5%</b> <b>(349)</b>	20.0% (197)	9.7% (95)	5.8% (57)	1.0% (10)	983
My academic advisor is approachable.	36.3% (354)	<b>37.4%</b> <b>(365)</b>	16.8% (164)	5.5% (54)	2.3% (22)	1.6% (16)	975
My academic advisor helps me set goals to work toward.	34.5% (339)	<b>37.4%</b> <b>(367)</b>	16.7% (164)	6.4% (63)	2.5% (25)	2.4% (24)	982
My academic advisor is concerned about my success as an individual.	33.5% (329)	<b>37.8%</b> <b>(372)</b>	17.9% (176)	6.0% (59)	2.4% (24)	2.3% (23)	983
I received adequate financial aid (Pell, Scholarship, Work-study) to allow me to focus on school work.	36.0% (353)	<b>39.8%</b> <b>(390)</b>	14.6% (143)	5.8% (57)	2.1% (21)	1.7% (17)	981
I was informed of my financial aid award in a timely manner.	25.6% (250)	<b>41.6%</b> <b>(407)</b>	21.2% (207)	6.9% (67)	2.2% (22)	2.6% (25)	978
My Financial Aid covers my college-related expenses.	<b>41.5%</b> <b>(406)</b>	36.7% (359)	12.4% (121)	4.5% (44)	3.7% (36)	1.3% (13)	979
Program requirements and Program learning outcomes are clear and reasonable.	28.6% (280)	<b>45.0%</b> <b>(441)</b>	19.5% (191)	3.4% (33)	1.8% (18)	1.6% (16)	979
Course requirements and course student learning outcomes are clear and reasonable.	28.7% (282)	<b>46.4%</b> <b>(456)</b>	18.6% (183)	3.6% (35)	1.5% (15)	1.2% (12)	983
The quality of instruction in the vocational programs is excellent.	22.1% (217)	<b>38.8%</b> <b>(381)</b>	22.3% (219)	3.5% (34)	1.6% (16)	11.8% (116)	983
The ways developmental classes are taught are easy for me to understand.	20.1% (197)	<b>44.8%</b> <b>(438)</b>	24.8% (243)	5.2% (51)	1.9% (19)	3.1% (30)	978
The quality of instruction I receive in my academic courses is excellent.	22.8% (223)	<b>45.7%</b> <b>(446)</b>	23.0% (224)	5.0% (49)	1.8% (18)	1.6% (16)	976
Classes are scheduled at times that are convenient for me.	28.5% (279)	<b>43.1%</b> <b>(422)</b>	19.0% (186)	6.3% (62)	2.4% (24)	0.7% (7)	980
I am able to register for classes I need with few conflicts.	21.8% (213)	<b>44.1%</b> <b>(430)</b>	21.3% (208)	7.4% (72)	3.4% (33)	2.0% (20)	976

The college provides adequate services in developing my career goals for future job opportunities.	28.5% (279)	<b>43.6%</b> <b>(427)</b>	19.3% (189)	4.6% (45)	2.6% (25)	1.4% (14)	979
I am satisfied with how my midterm exams helps me understand my current performance in the course.	29.7% (293)	<b>45.5%</b> <b>(448)</b>	16.8% (165)	4.9% (48)	2.4% (24)	0.7% (7)	985
If I receive a midterm deficiency, the college provides services (academic, tutoring, counseling) that helps me better understand course materials.	30.9% (304)	<b>39.1%</b> <b>(385)</b>	17.2% (169)	5.4% (53)	3.3% (32)	4.2% (41)	984
Instructors are approachable.	30.8% (302)	<b>43.2%</b> <b>(423)</b>	18.4% (180)	4.6% (45)	1.7% (17)	1.2% (12)	979
My instructors are good role models who inspire me.	32.0% (311)	<b>40.4%</b> <b>(393)</b>	19.8% (193)	4.6% (45)	2.3% (22)	0.9% (9)	973
LRC resources and services are adequate.	24.4% (239)	<b>46.0%</b> <b>(450)</b>	21.2% (207)	5.0% (49)	1.1% (11)	2.2% (22)	978
Computer labs are adequate and accessible.	25.4% (248)	<b>38.8%</b> <b>(379)</b>	23.0% (224)	7.1% (69)	4.7% (46)	1.0% (10)	976
Tutoring services are readily available.	27.1% (264)	<b>38.2%</b> <b>(372)</b>	20.7% (202)	6.4% (62)	3.3% (32)	4.3% (42)	974
Academic support services adequately meet the needs of students.	24.1% (233)	<b>44.8%</b> <b>(434)</b>	21.7% (210)	4.3% (42)	3.1% (30)	2.0% (19)	968
Policies and procedure regarding registration and course selection are clear and well-publicized.	27.5% (269)	<b>44.8%</b> <b>(438)</b>	19.5% (191)	5.0% (49)	2.4% (23)	0.8% (8)	978
The college as adequate study areas.	27.2% (267)	<b>40.9%</b> <b>(401)</b>	21.6% (212)	5.5% (54)	4.3% (42)	0.4% (4)	980
Sidewalks are accessible when it's raining.	27.6% (269)	<b>33.6%</b> <b>(327)</b>	19.0% (185)	11.3% (110)	6.0% (58)	2.6% (25)	974
There are sufficient parking spaces.	22.6% (221)	<b>38.4%</b> <b>(376)</b>	20.4% (200)	10.1% (99)	4.8% (47)	3.6% (35)	978
I am satisfied with the college's restrooms.	24.4% (239)	<b>37.3%</b> <b>(366)</b>	18.7% (183)	10.6% (104)	7.6% (75)	1.4% (14)	981
I am satisfied with the grounds keeping services.	25.8% (252)	<b>39.8%</b> <b>(389)</b>	22.3% (218)	7.1% (69)	3.4% (33)	1.6% (16)	977

I know what's going on at the college.	24.1% (235)	<b>36.2%</b> <b>(354)</b>	25.0% (244)	8.4% (82)	4.1% (40)	2.3% (22)	977
The college publicizes its decision and how it makes those decisions.	19.7% (192)	<b>41.3%</b> <b>(402)</b>	27.3% (266)	6.0% (58)	3.2% (31)	2.5% (24)	973
I can easily find out correct information about the college.	22.7% (222)	<b>38.5%</b> <b>(377)</b>	25.8% (253)	7.9% (77)	3.4% (33)	1.7% (17)	979
Sources of information such as memos, newsletters, and announcements have given me an understanding of what's going on at the college.	27.6% (271)	<b>40.4%</b> <b>(397)</b>	22.1% (217)	5.7% (56)	2.6% (26)	1.6% (16)	983
I am aware of the programs and services provided by CRE (Cooperative Research and Extension).	16.8% (165)	<b>36.1%</b> <b>(354)</b>	27.4% (269)	10.3% (101)	3.6% (35)	5.7% (56)	980
I have sufficient information about what CRE is and the activities it provides for the college.	16.0% (156)	<b>35.8%</b> <b>(350)</b>	26.3% (257)	11.3% (111)	4.6% (45)	6.0% (59)	978
I am aware of the mission and goals of the college.	26.2% (255)	<b>45.6%</b> <b>(445)</b>	19.0% (185)	4.9% (48)	2.3% (22)	2.1% (20)	975
I am aware of the strategic plans of the college.	22.0% (212)	<b>41.8%</b> <b>(403)</b>	22.2% (214)	8.0% (77)	2.9% (28)	3.1% (30)	964
I am satisfied with the variety of food choices being served in the cafeteria.	19.3% (187)	<b>27.0%</b> <b>(261)</b>	16.0% (155)	6.7% (65)	6.8% (66)	24.2% (234)	968
Cafeteria staff provides adequate services.	15.8% (152)	24.6% (237)	16.4% (158)	9.6% (93)	7.2% (69)	<b>26.5%</b> <b>(255)</b>	964
Healthy food is served at the cafeteria.	18.2% (175)	23.7% (227)	16.8% (161)	7.3% (70)	6.7% (64)	<b>27.3%</b> <b>(262)</b>	959
The costs of meals are affordable.	14.9% (144)	<b>24.6%</b> <b>(237)</b>	18.7% (180)	9.4% (91)	8.3% (80)	24.1% (233)	965
I am satisfied with the portions of food being served.	17.0% (164)	<b>26.3%</b> <b>(254)</b>	17.7% (171)	6.8% (66)	7.2% (70)	24.9% (241)	966
The temperature of the food being served is appropriate.	18.1% (175)	<b>28.2%</b> <b>(273)</b>	18.0% (174)	6.0% (58)	5.5% (53)	24.3% (235)	968
I am satisfied with the recreation and sports facilities at the college.	24.1% (235)	<b>39.2%</b> <b>(383)</b>	20.8% (203)	5.1% (50)	4.3% (42)	6.5% (63)	976

I am satisfied with the hours of operation for recreation and sport facilities.	20.7% (203)	<b>40.9%</b> <b>(400)</b>	20.3% (199)	7.3% (71)	4.0% (39)	6.8% (67)	979
I am satisfied with the recreation staff.	21.4% (208)	<b>40.5%</b> <b>(394)</b>	22.9% (223)	6.4% (62)	2.9% (28)	6.1% (59)	974
I am aware of the recreation and sports activities at the college.	24.2% (235)	<b>42.2%</b> <b>(409)</b>	19.7% (191)	5.7% (55)	3.2% (31)	5.1% (49)	970
I am able to access online materials at the college.	30.0% (292)	<b>39.6%</b> <b>(386)</b>	18.7% (182)	5.1% (50)	3.5% (34)	3.1% (30)	974
<b>answered question</b>							<b>996</b>
<b>skipped question</b>							<b>8</b>

### 13. Part C: Please mark how often you have used the Service Areas.

	Daily	Weekly	Monthly	Semester	Not Applicable	Response Count
Financial Aid Office	17.1% (167)	<b>39.3% (385)</b>	21.7% (212)	17.5% (171)	4.5% (44)	979
Admissions Office	16.1% (157)	<b>34.3% (334)</b>	23.0% (224)	19.0% (185)	7.7% (75)	975
Business Office	16.9% (163)	<b>38.4% (371)</b>	20.4% (197)	14.0% (135)	10.4% (101)	967
Learning Resource Center	<b>41.1% (396)</b>	27.2% (262)	12.8% (123)	9.3% (90)	9.6% (92)	963
Health Services	12.1% (117)	18.3% (176)	<b>27.6% (266)</b>	17.2% (166)	24.8% (239)	964
Peer Counseling	13.2% (127)	19.0% (183)	18.6% (179)	15.1% (145)	<b>34.1% (328)</b>	962
Bookstore	16.9% (163)	25.9% (250)	22.5% (217)	<b>29.7% (286)</b>	5.0% (48)	964
Information Technology	20.8% (201)	20.6% (199)	17.4% (168)	18.9% (183)	<b>22.3% (216)</b>	967
Counseling Office	13.9% (134)	22.8% (219)	17.6% (169)	16.8% (162)	<b>28.9% (278)</b>	962
Tutorial Services	15.7% (151)	24.5% (236)	11.4% (110)	13.4% (129)	<b>34.9% (336)</b>	962
MITC	11.3% (108)	22.6% (216)	21.1% (202)	16.0% (153)	<b>29.0% (277)</b>	956
Registration Services	12.1% (115)	15.3% (146)	13.3% (127)	<b>48.6% (464)</b>	10.7% (102)	954
Security Services	17.8% (171)	17.3% (166)	13.0% (125)	14.8% (142)	<b>37.0% (354)</b>	958
Academic Advisors	18.1% (171)	<b>29.5% (279)</b>	21.0% (199)	18.4% (174)	13.0% (123)	946
Computer Labs	<b>49.4% (479)</b>	28.7% (278)	10.1% (98)	6.9% (67)	4.9% (48)	970
Peer Guides	14.0% (134)	19.5% (187)	14.3% (137)	16.4% (157)	<b>35.9% (345)</b>	960
Maintenance	12.5% (120)	18.7% (179)	15.2% (146)	11.3% (108)	<b>42.3% (405)</b>	958
Facilities	25.8% (247)	23.2% (222)	13.9% (133)	11.0% (105)	<b>26.2% (251)</b>	958
Student Support Services Program	16.6% (160)	19.4% (187)	13.5% (130)	12.5% (120)	<b>38.0% (366)</b>	963
Cafeteria	17.8% (170)	16.5% (158)	10.2% (98)	5.3% (51)	<b>50.2% (480)</b>	957
FSM China Friendship Gym	17.4% (166)	20.8% (198)	9.9% (94)	9.2% (88)	<b>42.6% (406)</b>	952
Pacific Collection	11.7% (110)	18.2% (172)	14.4% (136)	10.5% (99)	<b>45.2% (427)</b>	944
Online Forum/COM Facebook	<b>33.3% (320)</b>	26.5% (255)	12.8% (123)	7.0% (67)	20.5% (197)	962

answered question 981

skipped question 23

#### 14. Part D: Please indicate your level of satisfaction for the Service Areas.

	Very Satisfied	Satisfied	Somewhat Satisfied	Neutral	Somewhat Unsatisfied	Unsatisfied	Very Unsatisfied
Financial Aid Office	37.5% (366)	<b>39.2%</b> <b>(383)</b>	10.2% (100)	7.1% (69)	1.9% (19)	1.8% (18)	0.9% (9)
Admissions Office	29.3% (286)	<b>42.9%</b> <b>(418)</b>	12.9% (126)	9.7% (95)	1.4% (14)	1.1% (11)	0.9% (9)
Business Office	30.1% (293)	<b>39.5%</b> <b>(385)</b>	12.5% (122)	9.3% (91)	2.1% (20)	1.7% (17)	0.8% (8)
Learning Resource Center	36.2% (350)	<b>37.3%</b> <b>(361)</b>	10.2% (99)	9.0% (87)	1.6% (15)	1.3% (13)	0.5% (5)
Health Services	29.9% (292)	<b>33.1%</b> <b>(323)</b>	13.2% (129)	12.1% (118)	1.9% (19)	2.4% (23)	1.0% (11)
Peer Counseling	22.2% (215)	<b>32.8%</b> <b>(318)</b>	12.8% (124)	14.2% (138)	2.4% (23)	3.0% (29)	0.9% (9)
Bookstore	30.5% (297)	<b>40.0%</b> <b>(390)</b>	13.3% (130)	9.4% (92)	2.1% (20)	1.7% (17)	1.3% (13)
Information Technology	24.6% (238)	<b>36.2%</b> <b>(350)</b>	13.5% (131)	11.5% (111)	2.9% (28)	1.8% (17)	1.2% (12)
Counseling Office	24.9% (239)	<b>35.2%</b> <b>(338)</b>	13.5% (130)	13.2% (127)	1.9% (18)	1.7% (16)	1.5% (15)
Tutorial Services	26.5% (255)	<b>30.2%</b> <b>(291)</b>	11.6% (112)	14.7% (142)	2.5% (24)	2.4% (23)	1.6% (16)
MITC	21.7% (209)	<b>33.1%</b> <b>(319)</b>	11.4% (110)	13.2% (127)	2.0% (19)	2.0% (19)	1.0% (10)
Registration Services	23.6% (228)	<b>40.0%</b> <b>(387)</b>	13.5% (131)	11.0% (106)	4.4% (43)	1.4% (14)	2.4% (24)
Security Services	22.7% (219)	<b>33.6%</b> <b>(324)</b>	15.1% (145)	13.1% (126)	3.8% (37)	3.6% (35)	2.7% (27)

Academic Advisors	<b>35.6%</b> <b>(340)</b>	35.1% (336)	9.9% (95)	9.4% (90)	2.8% (27)	1.9% (18)	1.9% (18)
Computer Labs	<b>39.7%</b> <b>(385)</b>	31.9% (309)	10.1% (98)	8.7% (84)	2.9% (28)	2.8% (27)	2.2% (21)
Peer Guides	21.1% (203)	<b>30.8%</b> <b>(297)</b>	15.1% (145)	14.8% (143)	4.3% (41)	3.0% (29)	1.9% (18)
Maintenance	23.3% (224)	<b>32.3%</b> <b>(310)</b>	13.2% (127)	14.3% (137)	4.3% (41)	2.0% (19)	1.8% (17)
Facilities	24.1% (232)	<b>34.7%</b> <b>(333)</b>	13.8% (133)	13.7% (132)	3.6% (35)	2.6% (25)	1.4% (13)
Student Support Services Program	23.1% (221)	<b>30.4%</b> <b>(291)</b>	12.2% (117)	12.4% (119)	2.5% (24)	2.6% (25)	1.5% (14)
Cafeteria	17.7% (170)	19.7% (190)	9.9% (95)	7.8% (75)	3.6% (35)	4.2% (40)	3.7% (36)
FSM-China Friendship Gym	22.3% (211)	24.2% (229)	10.0% (95)	9.1% (86)	2.4% (23)	2.6% (25)	1.8% (17)
Pacific Collection	21.1% (202)	<b>27.7%</b> <b>(265)</b>	9.8% (94)	10.5% (100)	2.0% (19)	2.3% (22)	1.9% (18)
Online Forum/COM Facebook	<b>31.6%</b> <b>(301)</b>	27.2% (259)	10.6% (101)	10.1% (96)	2.0% (19)	2.4% (23)	2.1% (20)
							<b>answered</b>
							<b>skipped</b>

**15. Part E: If you have any comments or concerns please indicate them in the box below. Your honest response will be used to improve the college to be a better learning and caring institution in benefiting your studies.**

	Response Count
	397
<b>answered question</b>	<b>397</b>
<b>skipped question</b>	<b>607</b>