



# COLLEGE OF MICRONESIA –FSM

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Office of the President

July 26, 2013

FROM: Joseph M. Daisy, Ed.D., President and Chief Executive Officer

RE: President's Report FY 2013 Third Quarter Performance Report

Since the submission of the FY 2013 2<sup>nd</sup> Quarter Performance Report, the important work of the college, to address accreditation has come to fruition. During its June 2013 meeting, the Accrediting Commission for Community and Junior Colleges (ACCJC) of the Western Association of Schools and Colleges (WASC) removed the college from probation and reaffirmed accreditation.

In my professional relationship with the administrators serving in leadership roles, I continue to articulate high expectations for performance, continue to provide guidance and direction where needed, and am assessing the current leadership structure to determine ways in which it may be strengthened.

The following report is structured with the president's position profile in mind, and seeks to report at a high level, and to confirm that the "challenges and opportunities" as well as the "duties and responsibilities" for the President of the College of Micronesia-FSM remain top of mind for me.

Most if not all of these challenges, opportunities, duties and responsibilities are now appropriately shared through our participatory governance model with the broader internal constituents that comprise the college community.

## **Challenges and Opportunities:**

1. Resolve the issues identified by the Accrediting Commission and maintain accreditation;

The President and Accreditation Liaison Officer (ALO) reviewed the accreditation visiting team's report on their March 26-28, 2013 visit for factual errors and returned it to the chairman of the visiting team. A supplemental report was submitted in May to ACCJC detailing work completed since the team visit. Board Chairman, President and ALO appeared before the Commission at its June 5-7, 2013 meeting during which President Daisy was given five minutes to provide additional information on completion of work related to the recommendations for which the college is on

sanction, since submission of the supplemental report. The commission took action to reaffirm accreditation based on the Combined Midterm Report and Follow-Up Report, the Evaluation Team Report, the Supplemental Report, and the information presented directly to the commission at its meeting.

The college is required to submit a Follow-Up Report by March 15, 2014, to evidence ongoing efforts to meet the Standard for Physical Resources.

In its July 3, 2013 Action Letter, the Commission also expressed concern about sustained funding from the Federated States of Micronesia government and the government's commitment to offset any shortages resulting from reductions in funding from the Compact of Free Association. Although FSM Congress appropriated \$700,000 for FY 2013, and is expected to reinstate \$1.4 million for FY 2014, should FSM Congress not re-instate the rest of the decrement resulting from the JEMCO resolution, the college would find it extraordinarily challenged to sustain accreditation standards and carry out its mission.

To ensure the college community understand and embrace accreditation as an ongoing process which serves to strengthen the college, employees were encouraged to complete the Accreditation Basics On-Line Course. We are proud to report that 100% of the employees successfully completed the course.

Additionally, the Executive Committee has endorsed an expectation that all new employees to the college will successfully complete the Accreditation Basics On-Line Course in the first month of employment to ensure ongoing understanding of the accreditation process.

2. Cultivate a culture of genuine communication, inclusiveness, participatory governance and respect for all;

The college continues to work in this new, yet increasingly familiar, culture of assessment, accreditation, purposeful dialogue, and participatory governance in support of the college's continuous quality improvement. Consistent with the college's commitment to transparency, purposeful dialogue, and participatory governance, committees regularly receive working drafts of policies and documents for review and input. The college continues to work with Wilson Hess and his team from Sandy Pond Associates to assist in the process embedding accreditation standards in policies and procedures, to build internal capacity, and to provide workshops for ongoing training and development for the Board of Regents.

The college continues to hold monthly all campus meetings at each campus to facilitate continued purposeful dialogue of stakeholders.

The college continues to benefit and learn from the current participatory governance structure. Purposeful dialogue is being integrated throughout the college and evident in the strategic plan.

Finally, bi-weekly meetings of the Executive Committee, and Cabinet continue to ensure the effective and efficient operations and needs of all areas of the college are being met in a timely manner. It also provides a forum for sharing of expectations, plans, ideas, concerns, and information. Additionally, a one on one bi-weekly meeting between the president and each vice president has been instituted to provide opportunities to discuss areas of strength and improvement in respective areas.

In all ways, as president, I continue to express my commitment to an open, inclusive, respectful and participatory governance model.

3. Determine and implement solutions to the fiscal consequences of declining compact funding and challenging economic times;

The action taken by the FSM Congress to restore the decrement (\$700,000 in 2013, and \$1.4 million in 2014) resulting from the JEMCO resolution is a significant step in ensuring the college's sustainability, and continued accreditation. President Mori and members of the FSM Congress are to be commended for their support for the college. Given the impact of continued financial support on the sustainability of the college and its accreditation, the college is confident that financial support from the FSM Congress to offset any shortages from the decrement will continue.

The college continues to explore new streams of revenue, the development of partnerships and achieving new efficiencies without sacrificing quality, to address the decline in compact funding and the challenging economic times in which we find ourselves.

BECA Consultancy will complete a space utilization study and master facilities plan report which will include recommendations to creatively address the college's energy needs, and assess its space needs. This firm was responsible for the physical transformation of the College of the Marshall Islands.

With accreditation reaffirmed, time can now be dedicated toward other program initiatives and opportunities.

4. Enhance overall standing of COM-FSM and advocate for the college in all arenas;

The president continues to meet with the leadership and diplomatic corps during which the challenges and success, as well as the vision for the college's future, are shared.

The president continues to regularly share information regarding the many areas of significant progress with national and state government leaders, representatives from OIA, the diplomatic corps, and all stakeholders.

The college was informed that related work in its Student Learning Outcomes Report was cited as an “exemplar” in a case study shared by the President of ACCJC in a workshop. Additionally, the college was recognized in the ACCJC spring newsletter for its initiative to translate accreditation training power point slides into the Pohnpeian language to ensure our employees with limited English language proficiency could also participate.

5. Advance academic excellence through continually assessing programs and services, attracting and retaining quality faculty and staff, promoting student centeredness, and addressing the problem of underprepared students; and
6. Refine and successfully implement the comprehensive long-range educational master plan and ensure linkages to all college plans;

The college continues to work in this new, yet increasingly familiar, culture of assessment, accreditation, purposeful dialogue, and participatory governance in support of the college’s continuous quality improvement. The college has completed, and the Board endorsed at its May 2013 meeting, the Five-Year Integrated Educational Master Plan which links, instructional, technology, human resources, facilities, and financial plans. This plan serves the college well as it looks forward to “confronting challenges and creating its future.” The college and BECA’s completion of the facilities space utilization plan will significantly strengthen the integrated educational master plan.

7. Implement and assess the recently approved organizational structure and reporting procedures and make changes for an efficient, effective, and sustainable institution;

The recently adopted two sided organizational structure is working well. The participatory governance organization is charged with decisions and recommendations and the administrative organization is charged with action and implementation. On the administrative side, the Management Team (MT), comprised of the deans, and directors, continues to function in an advisory capacity and meets to share information, identify areas for improvement, recommend solutions to problems, and apply respective skills and knowledge in support of all areas of the college.

On the participatory governance side, the Executive Committee (EC), comprised of representatives from the council of chairs, faculty and staff senate, management team, student body association, and campus deans and cabinet functions to improve communication between all COM-FSM internal constituents, ensure experiential decision making, enhance team building and integration, and provide authentic and effective participatory governance. The committee makes decisions and/or recommendations to the President on matters relating to all COM-FSM internal constituents. The committee is the final link in the participatory governance process.

As well, some additional position changes, shifts in responsibilities, and reassignment of reporting responsibilities were made and will be implemented as assessment of the structure continues.

### **Duties and Responsibilities:**

1. Provide leadership for the college as a whole, including planning, development, implementation of educational and fiscal programs and services of the college;

Completed and Ongoing. The president continues to work closely with, and meet with a wide range of stakeholders related to ongoing instructional, student services, financial, facilities, and overarching educational master planning. He continues to listen, learn, form impressions and share his ideas for ways in which to address the challenges faced by the college and to strengthen it moving forward.

2. Ensure campus action and policies are in accord with decisions officially adopted by the Board and information and advice to the Board are accurate, complete, and timely; AND
3. Provide administrative direction in the development and initiation of campus policies and procedures, as well as the organizational structure;

Completed and Ongoing. The current two-sided organizational structure facilitates the policy development and implementation process. A slate of draft policies and revised policies is presented at BOR meetings for consideration and approval.

4. Develop a vision and formulate and implement long range strategic plans;

Completed and Ongoing. The investiture remarks have set a clear tone and direction for the college. The Presidential "white paper" has laid out the framework for long range planning. The status report, *COM-FSM Quality, Sustainability, and Success: A Framework for Planning and Action – Status Report*, provided an assessment of our progress and remaining work.

In its May meeting, the Board endorsed the college's Strategic Plan 2013-2017 and revised the college's vision and mission statements. The revised mission statement will be implemented following accreditation procedures for substantive change.

5. Build and maintain a cohesive and highly functional senior administrative team, delegate responsibility appropriately and hold individuals accountable;

Completed and Ongoing. The president continues to meet with members of the administrative team both individually and collectively as cabinet. The cabinet meets bi-weekly to consider a wide range of agenda items regarding the entire spectrum of the college. The president has also articulated his expectations to members of the

cabinet, and continues to emphasize important characteristics of leadership on a daily basis. Professional development and training activities designed to improve performance will be identified and inform goal setting and performance reviews.

6. Oversee performance management of the organization through implementation of work planning and performance evaluation linked to Key Performance Indicators (KPIs);

Planned for the future.

7. Maintain the college's accreditation;

Completed and Ongoing. Although accreditation has been reaffirmed, the college is mindful that the work of accreditation continues. '(See response to Challenges and Opportunities #1 above.)

8. Promote excellence by sustaining the cycle of continuous quality improvement;

Completed and Ongoing. Included among accreditation related activities and cabinet meetings is an ongoing review of the ways in which the college is cultivating a culture of assessment, reviewing current strategies and determining new and additional ways in which to measure progress. The college has purchased TracDat, an assessment software program to support the collection, analysis and reporting of a wide range of assessment data and reporting achievement levels of learning outcomes. Training on TracDat is ongoing

9. Direct the preparation of the annual college budget to ensure reflection of the college's strategic direction and goals;

Completed and Ongoing. The Five Year Integrated Educational Master Plan will inform the development of the budget for 2014, 2015, 2016, and 2017. The college's proposed FY 2014 budgets were timely submitted to the FSM government.

10. Monitor the efficient and effective uses of the college's resources, safeguard assets, maintain appropriate internal controls and guarantee quality and integrity of all financial and non-financial reporting and disclosures;

Completed and On-going. The president has articulated his expectations to cabinet and beyond regarding the dual roles and responsibilities held by each. First is responsibility for the respective area, and the second is responsibility to the college. Decisions are expected to be informed, analytical and one's signature is expected to have meaning. Members of the cabinet are expected to review and approve requests for travel and meetings that are only for the following; "meaningful" professional development, related to accreditation, or aligned and consistent with the college's mission.

Additionally, the president is planning to use a consultant to assist the business office in achieving greater efficiencies, maximizing resources and assessing and improving the use of related best practices.

11. Strengthen and grow the college's endowment fund;

Ongoing. The college has contracted Thomas Roha who has extensive experience with the requirements associated with the establishment of a foundation and worked for the College of the Marshall Islands to establish their foundation. Five foundation board members have been identified. Articles of incorporation for the foundation has been filed. It will take approximately one year to complete the process to establish the foundation "The Friends of the College of Micronesia-FSM."

12. Develop and maintain channels of communication with and among employees regarding all aspects of college operations;

Completed and Ongoing. *(See response to Challenges and Opportunities #2 above.)*

13. Maintain a highly visible leadership role in the communities served and develop and maintain strategic partnerships;

Completed and Ongoing. *(See response to Challenges and Opportunities #4 above.)*

14. Seek funding for the master infrastructure development plan and maintenance program;

Ongoing. Final approval and funding for the college-wide space utilization study in support of college facilities master plans has been secured and the contract with Beca has been signed. Work will be completed by September 30, 2013. This study will add value to our existing facilities master plan and further inform both our short and long term facilities planning.

The college has also been informed that the former dormitory at Pohnpei Campus has been identified as a renovation project that would be supported by IDP funds. Such a renovation would resolve the several space needs at Pohnpei Campus and National Campus.

All requests will wait pending a review of the Beca Master Facilities Plan Report.

15. Recruit, develop, support and retain quality faculty and staff;

Completed and Ongoing. *(See response to Challenges and Opportunities #5, and Duties and Responsibilities # 2, and #3 above.)*

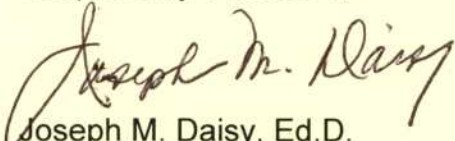
16. Promote appreciation of cultural diversity;

Completed and Ongoing. In everything we are doing and plan to do at the college; including but not limited to college wide events such as commencement; campus beautification, cultural day, and identification of buildings, the appreciation and celebration of cultural diversity is considered. For example, at the commencement exercises, students in traditional dress served as flag bearers for the national, states and college flags. Additionally, at commencement students serve as flag bearers for flags from all of the countries which comprise the college community. These flags are permanently displayed in the Learning Resources Center (LRC).

17. Perform such other additional duties as the Board may require.

Planned for the future!

Respectfully submitted,

A handwritten signature in cursive script that reads "Joseph M. Daisy". The signature is written in dark ink and is positioned above the printed name.

Joseph M. Daisy, Ed.D.  
President and Chief Executive Officer