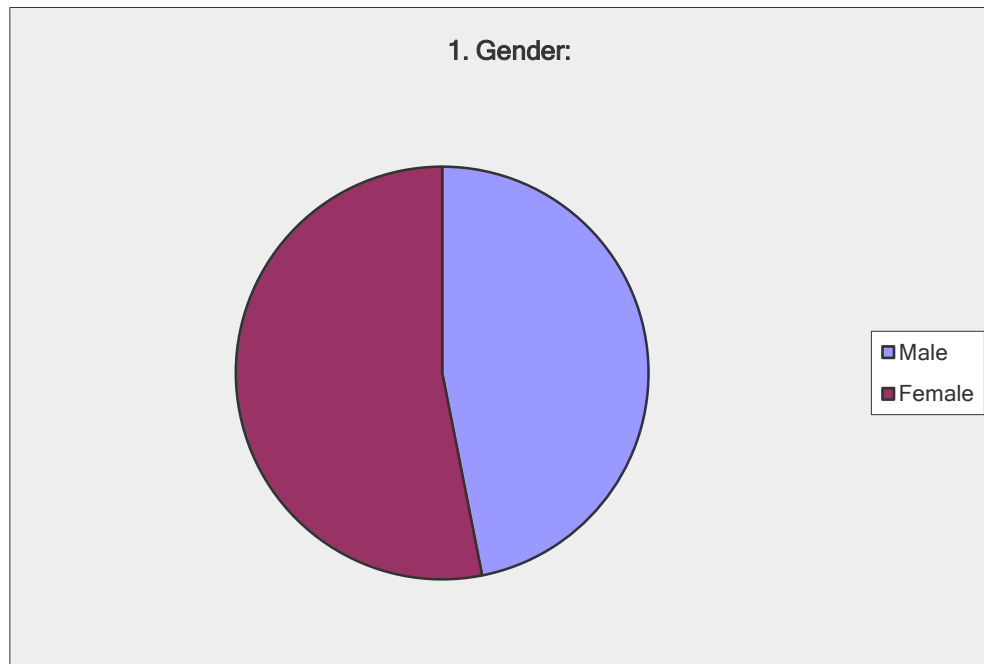


# Spring 2013 Student Registration Survey

1. Gender:		
Answer Options	Response Percent	Response Count
Male	46.9%	241
Female	53.1%	273
<i>answered question</i>		<b>514</b>
<i>skipped question</i>		<b>16</b>

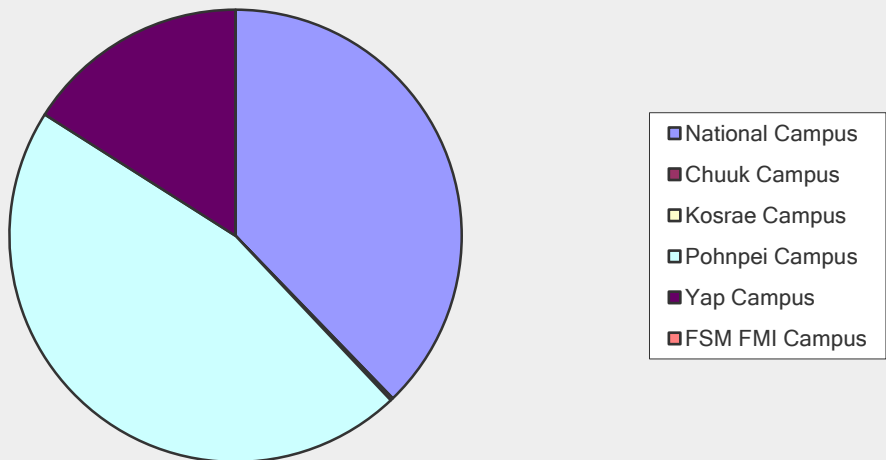


## Spring 2013 Student Registration Survey

### 2. The campus I am / will be attending is:

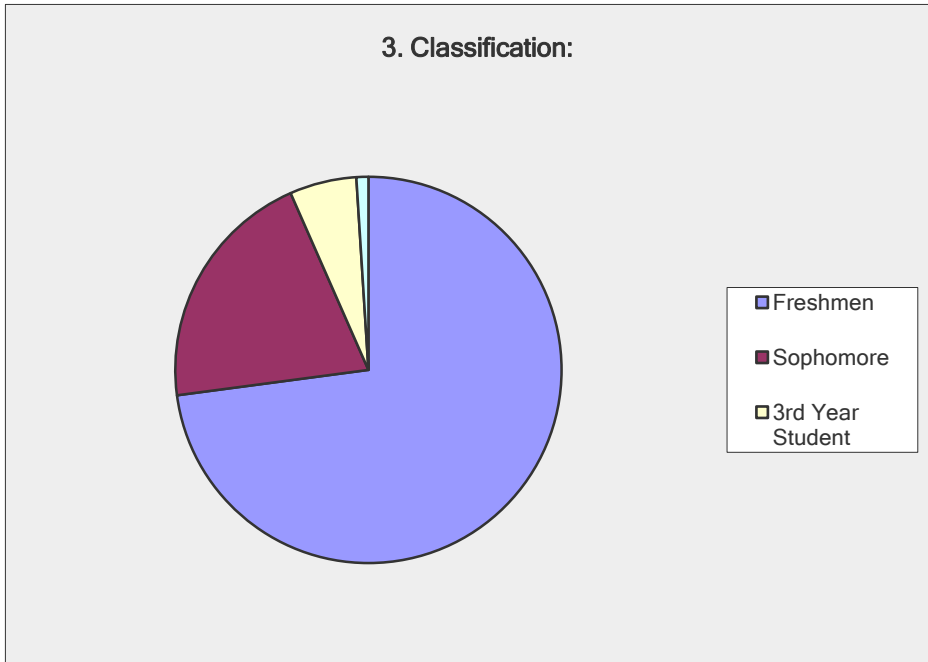
Answer Options	Response Percent	Response Count
National Campus	37.8%	196
Chuuk Campus	0.2%	1
Kosrae Campus	0.0%	0
Pohnpei Campus	46.1%	239
Yap Campus	16.0%	83
FSM FMI Campus	0.0%	0
<i>answered question</i>		<b>519</b>
<i>skipped question</i>		<b>11</b>

### 2. The campus I am / will be attending is:



# Spring 2013 Student Registration Survey

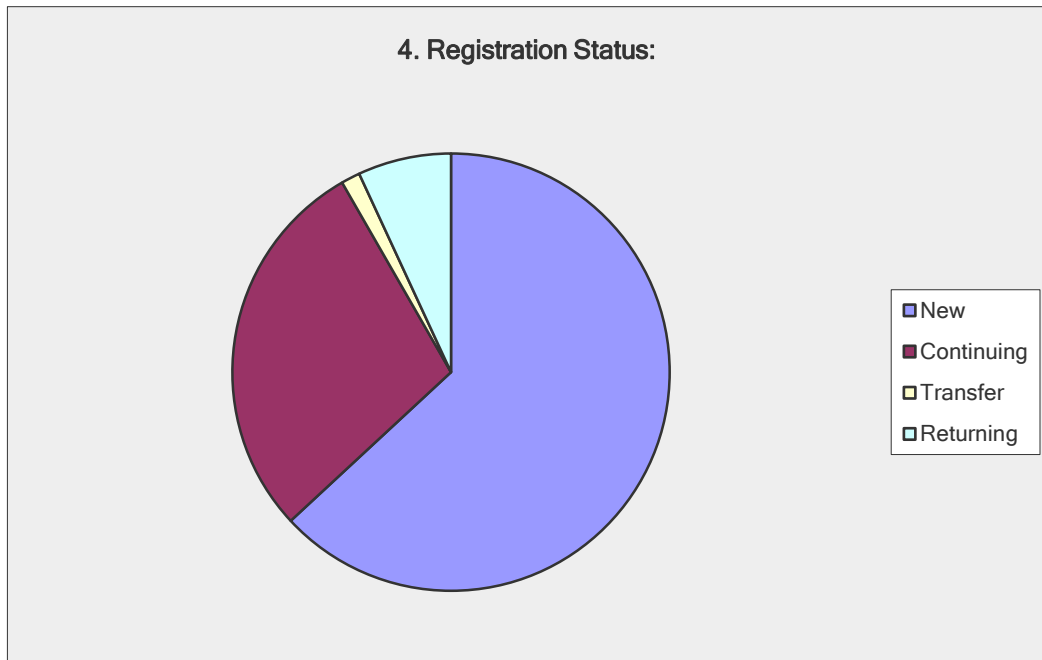
3. Classification:		
Answer Options	Response Percent	Response Count
Freshmen	72.9%	349
Sophomore	20.5%	98
3rd Year Student	5.6%	27
4th Year Student	1.0%	5
<i>answered question</i>		<b>479</b>
<i>skipped question</i>		<b>51</b>



## Spring 2013 Student Registration Survey

### 4. Registration Status:

Answer Options	Response Percent	Response Count
New	63.1%	318
Continuing	28.6%	144
Transfer	1.4%	7
Returning	6.9%	35
<i>answered question</i>		<b>504</b>
<i>skipped question</i>		<b>26</b>



## Spring 2013 Student Registration Survey

5. Please indicate your major / program below:

Answer Options	Response Count
	443
<i>answered question</i>	<b>443</b>
<i>skipped question</i>	<b>87</b>

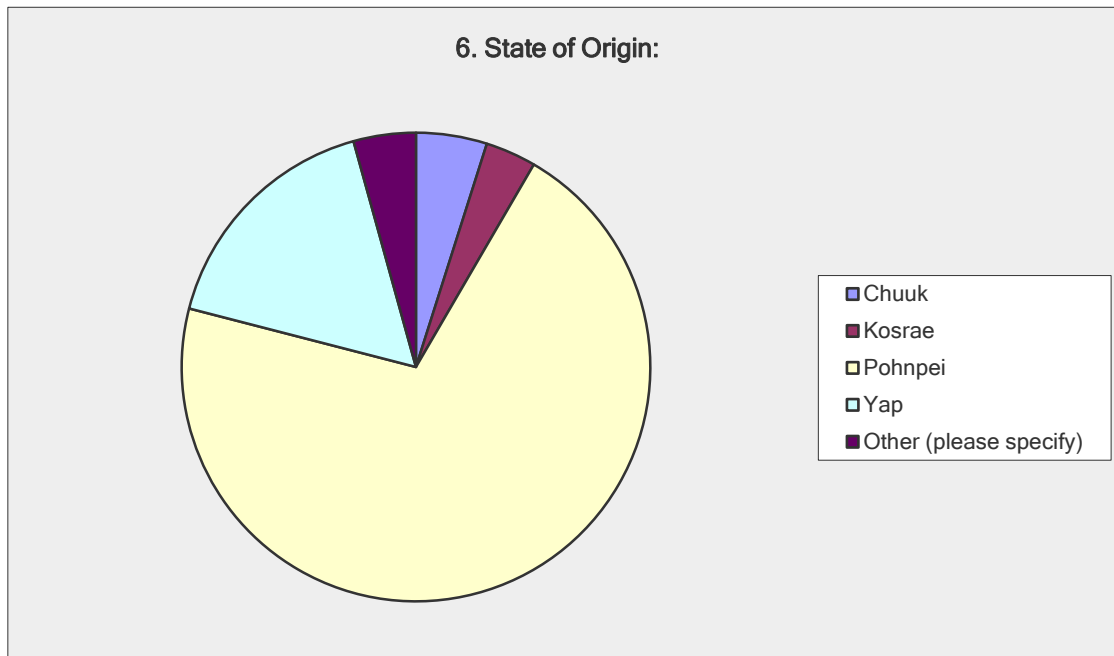
Number	Categories	Response Count
1	AA in HCOP	42
2	AA in Teacher Preparation	12
3	AAS in Telecommunication	9
4	Accounting	3
5	Ace	33
6	AFT	13
7	Agriculture	27
8	AS in CIS	36
9	BA in Elementary Educatio	7
10	Bookkeeping	16
11	Building Maintenance	3
12	Building Technology	3
13	Business Administration	25
14	CA HATP	6
15	CA in Trial Counseling	2
16	Cabinet Making	3
17	Carpentry	2
18	Certificate	15
19	Certificate,Agriculture	2
20	Certificate,Secretarial Science	3
21	Electrical	4
22	Electronics	14
23	HTM	9
24	Liberal Arts	52
25	Marine Science	12
26	Micronesia Studies	20
27	Not Indicated	19
28	Nursing	5
29	Secretarial Science	9
30	TYC in Public Health	3
31	TYC Teacher Preparation	2
32	Uncategorized	32
<b>Total</b>		<b>443</b>

## Spring 2013 Student Registration Survey

### 6. State of Origin:

Answer Options	Response Percent	Response Count
Chuuk	4.9%	24
Kosrae	3.5%	17
Pohnpei	70.7%	347
Yap	16.7%	82
Other (please specify)	4.3%	21
<i>answered question</i>		<b>491</b>
<i>skipped question</i>		<b>39</b>

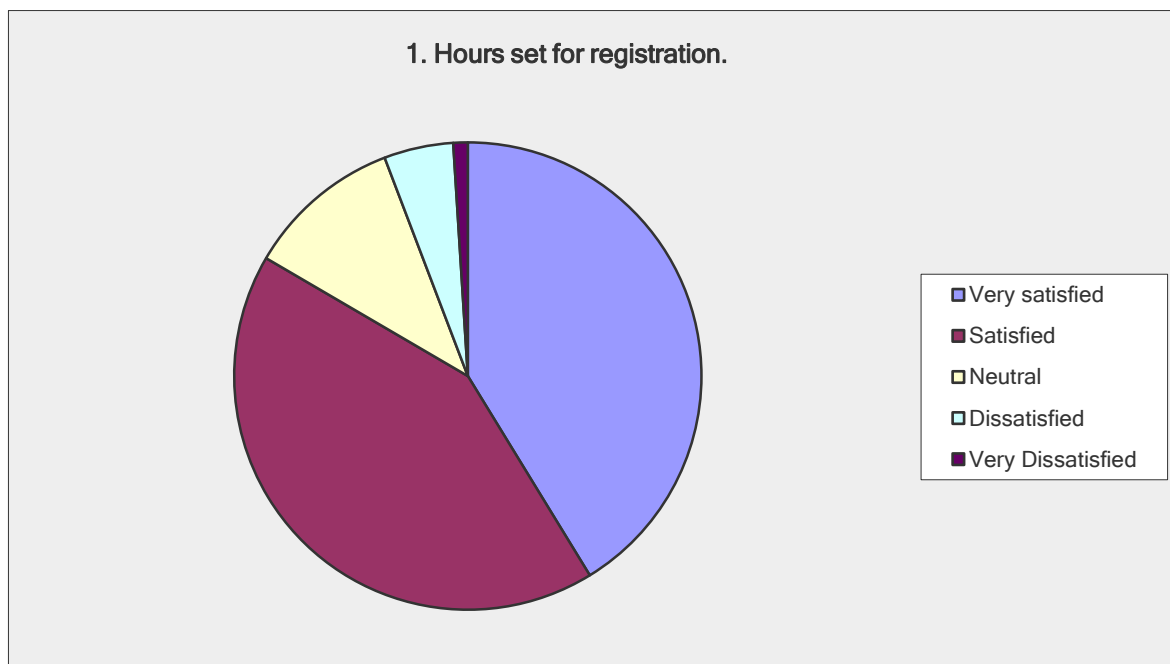
Number	Other (please specify)	Response Count
1	Bangladeah	2
2	Not Indicated	15
3	Nukuoro	2
4	Palau	1
5	US	1
<b>Other Total</b>		<b>21</b>



## Spring 2013 Student Registration Survey

### 1. Hours set for registration.

Answer Options	Response Percent	Response Count
Very satisfied	41.3%	217
Satisfied	42.2%	222
Neutral	10.8%	57
Dissatisfied	4.8%	25
Very Dissatisfied	1.0%	5
<i>answered question</i>		<b>526</b>
<i>skipped question</i>		<b>4</b>

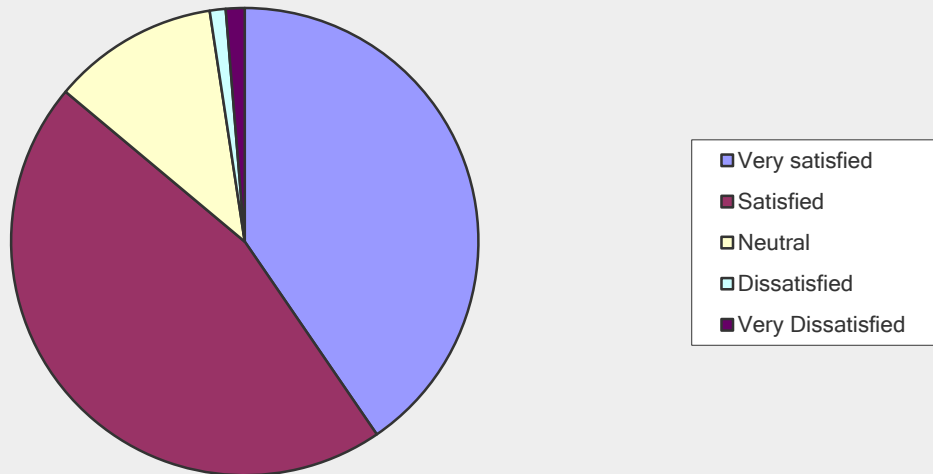


## Spring 2013 Student Registration Survey

### 2. Forms used for registration

Answer Options	Response Percent	Response Count
Very satisfied	40.4%	211
Satisfied	45.6%	238
Neutral	11.5%	60
Dissatisfied	1.1%	6
Very Dissatisfied	1.3%	7
<i>answered question</i>		<b>522</b>
<i>skipped question</i>		<b>8</b>

### 2. Forms used for registration

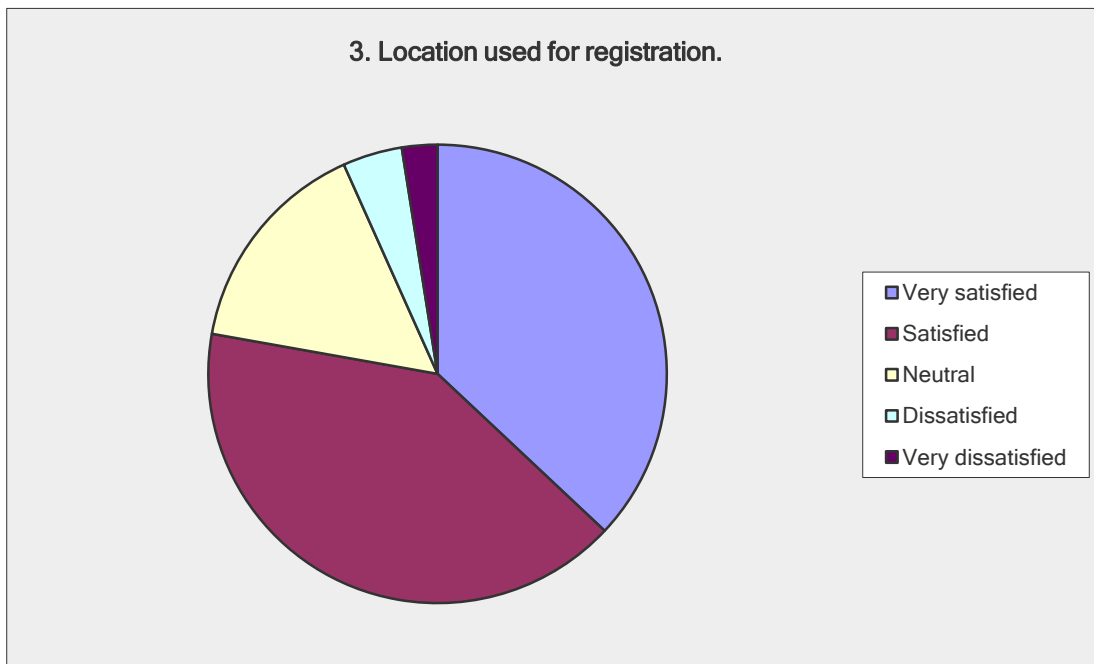




# Spring 2013 Student Registration Survey

## 3. Location used for registration.

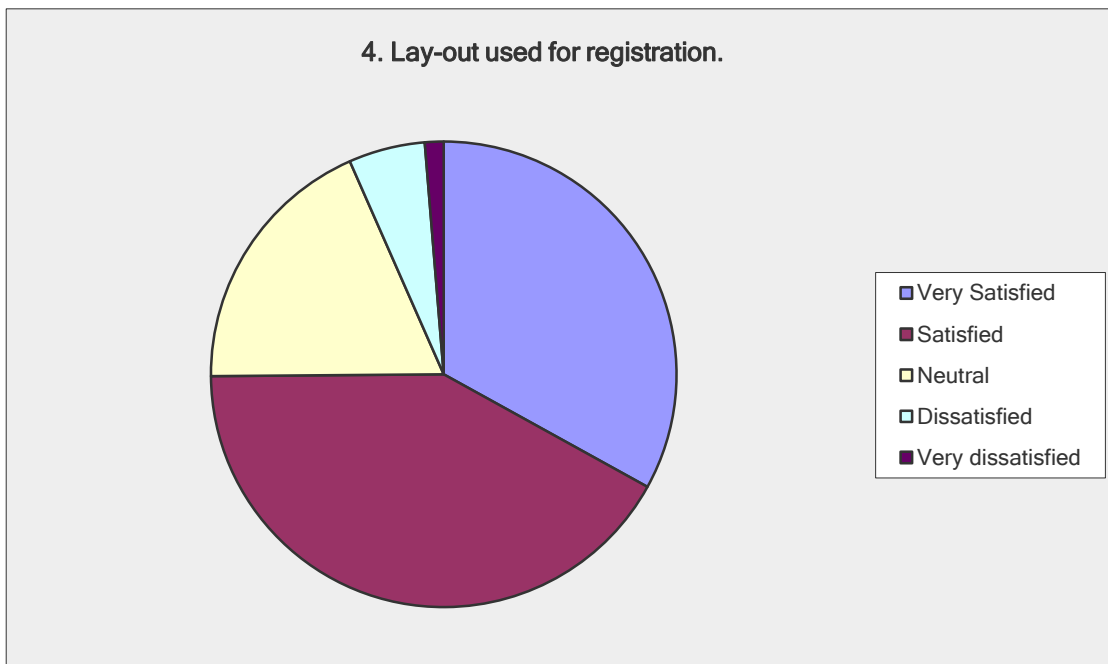
Answer Options	Response Percent	Response Count
Very satisfied	37.0%	193
Satisfied	40.8%	213
Neutral	15.5%	81
Dissatisfied	4.2%	22
Very dissatisfied	2.5%	13
<i>answered question</i>		<b>522</b>
<i>skipped question</i>		<b>8</b>



## Spring 2013 Student Registration Survey

### 4. Lay-out used for registration.

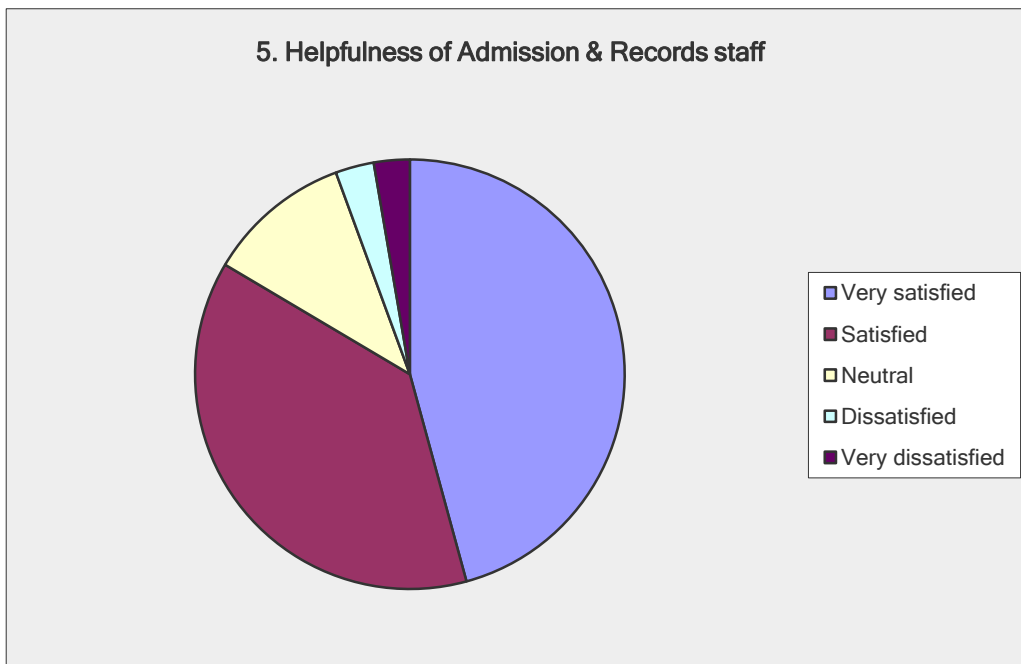
Answer Options	Response Percent	Response Count
Very Satisfied	33.0%	173
Satisfied	41.8%	219
Neutral	18.5%	97
Dissatisfied	5.3%	28
Very dissatisfied	1.3%	7
<i>answered question</i>		<b>524</b>
<i>skipped question</i>		<b>6</b>



## Spring 2013 Student Registration Survey

### 5. Helpfulness of Admission & Records staff

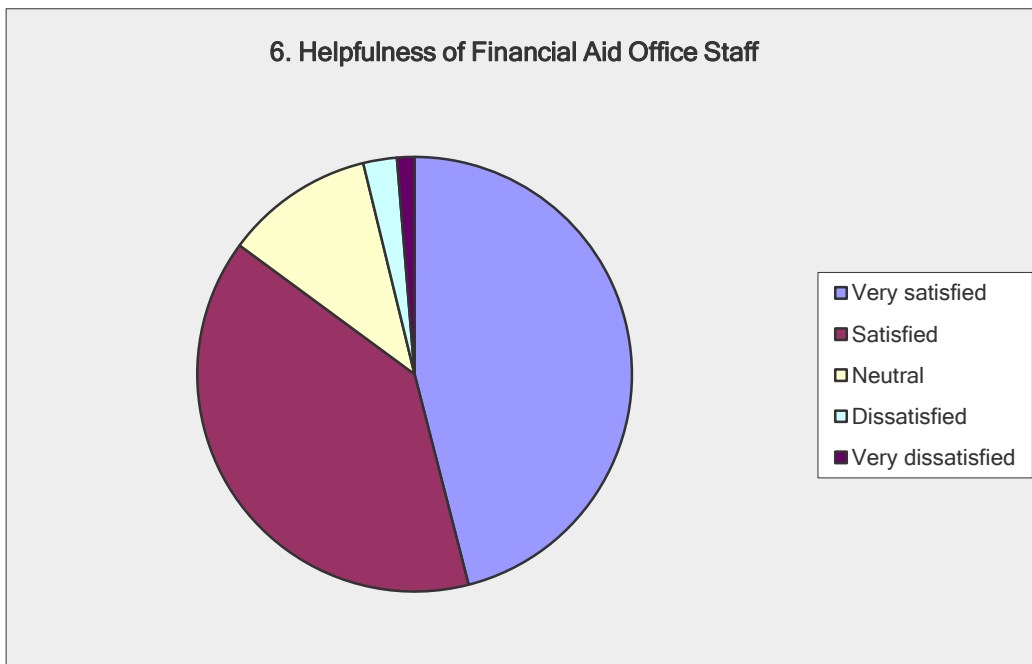
Answer Options	Response Percent	Response Count
Very satisfied	45.8%	240
Satisfied	37.8%	198
Neutral	10.9%	57
Dissatisfied	2.9%	15
Very dissatisfied	2.7%	14
<i>answered question</i>		<b>524</b>
<i>skipped question</i>		<b>6</b>



# Spring 2013 Student Registration Survey

## 6. Helpfulness of Financial Aid Office Staff

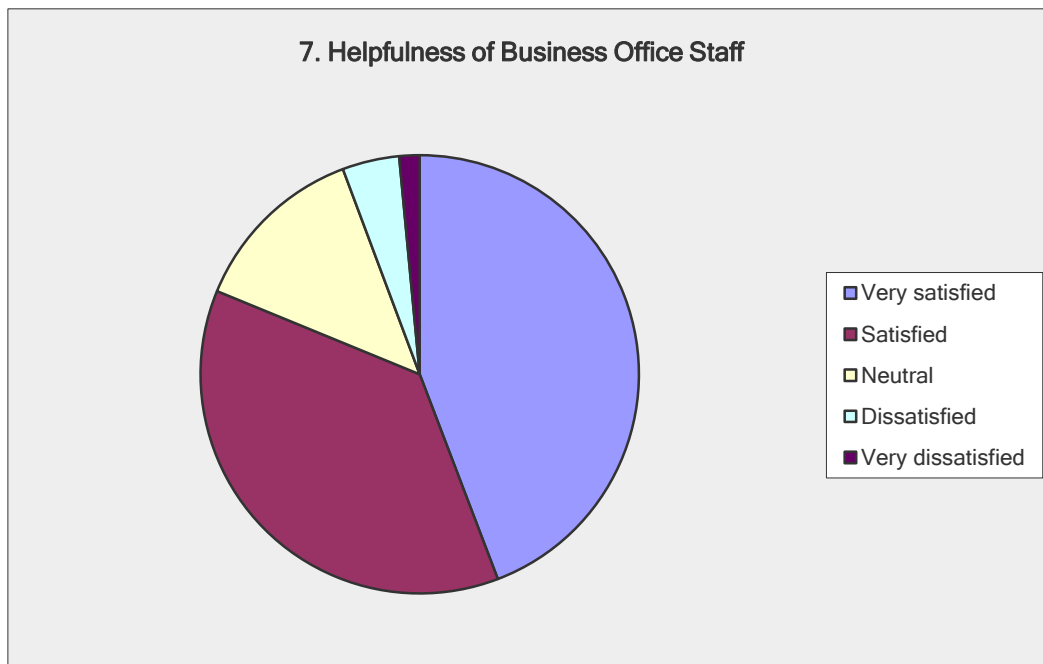
Answer Options	Response Percent	Response Count
Very satisfied	46.0%	240
Satisfied	39.1%	204
Neutral	11.1%	58
Dissatisfied	2.5%	13
Very dissatisfied	1.3%	7
<i>answered question</i>		<b>522</b>
<i>skipped question</i>		<b>8</b>



# Spring 2013 Student Registration Survey

## 7. Helpfulness of Business Office Staff

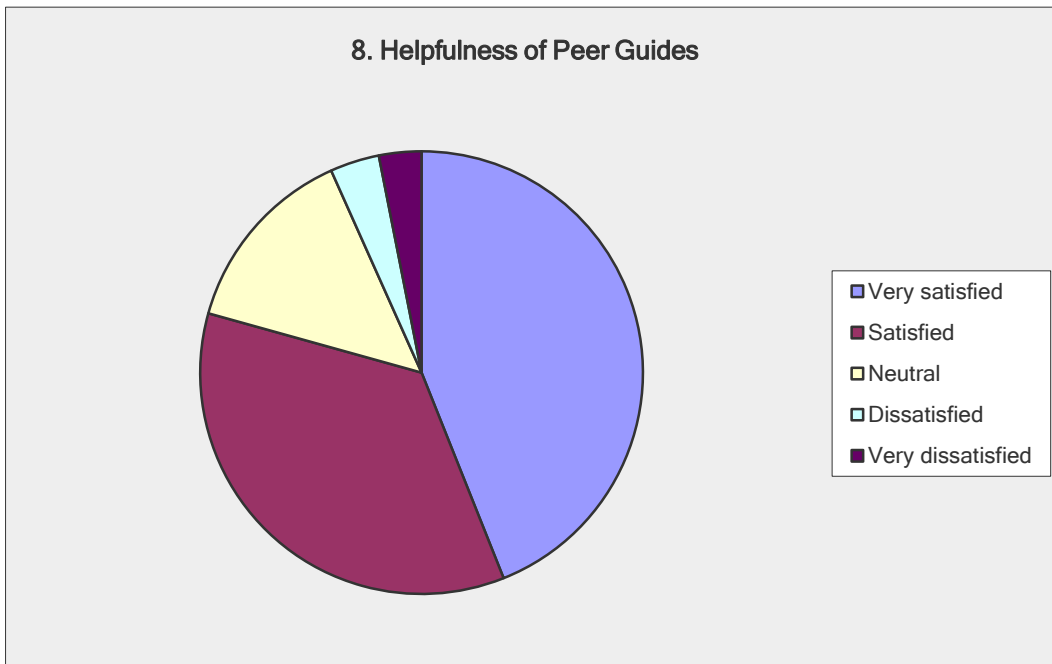
Answer Options	Response Percent	Response Count
Very satisfied	44.2%	233
Satisfied	37.0%	195
Neutral	13.1%	69
Dissatisfied	4.2%	22
Very dissatisfied	1.5%	8
<i>answered question</i>		<b>527</b>
<i>skipped question</i>		<b>3</b>



# Spring 2013 Student Registration Survey

## 8. Helpfulness of Peer Guides

Answer Options	Response Percent	Response Count
Very satisfied	44.0%	230
Satisfied	35.4%	185
Neutral	14.0%	73
Dissatisfied	3.6%	19
Very dissatisfied	3.1%	16
<i>answered question</i>		<b>523</b>
<i>skipped question</i>		<b>7</b>

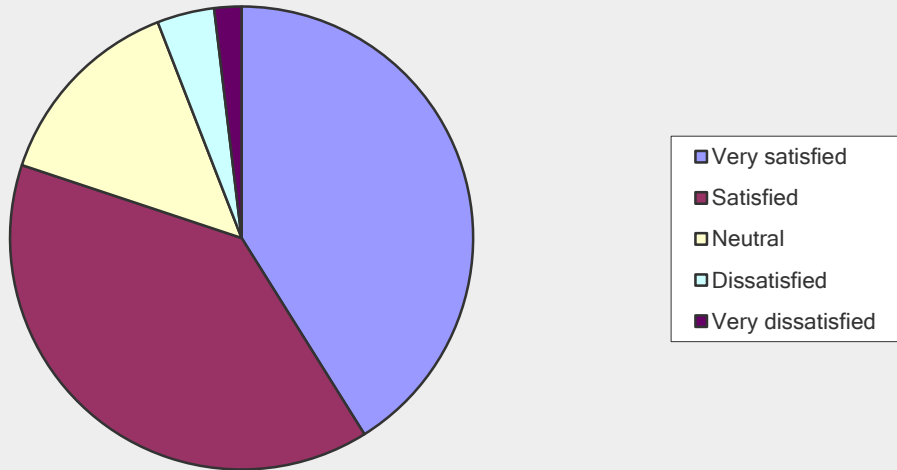


## Spring 2013 Student Registration Survey

### 9. Helpfulness of Information Technology Office staff

Answer Options	Response Percent	Response Count
Very satisfied	41.1%	215
Satisfied	39.0%	204
Neutral	14.0%	73
Dissatisfied	4.0%	21
Very dissatisfied	1.9%	10
<i>answered question</i>		<b>523</b>
<i>skipped question</i>		<b>7</b>

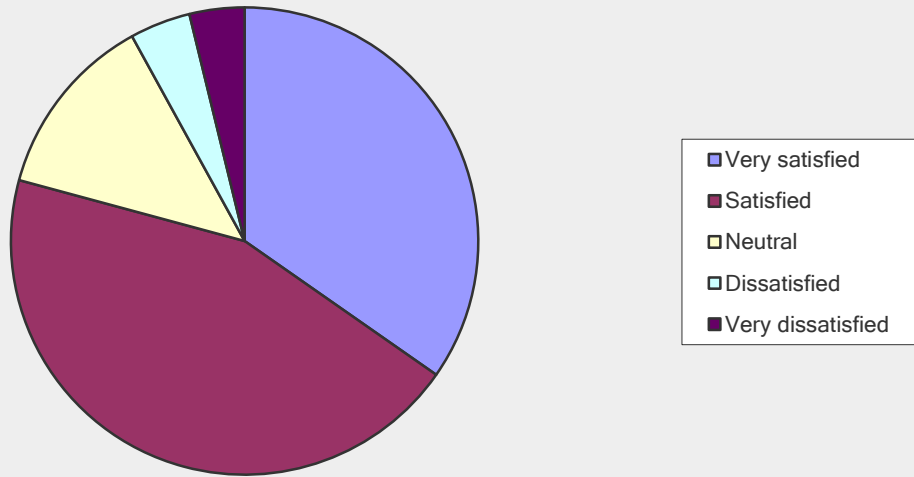
9. Helpfulness of Information Technology Office staff



# Spring 2013 Student Registration Survey

10. Academic advising at the registration site		
Answer Options	Response Percent	Response Count
Very satisfied	34.7%	182
Satisfied	44.5%	233
Neutral	12.8%	67
Dissatisfied	4.2%	22
Very dissatisfied	3.8%	20
<i>answered question</i>		<b>524</b>
<i>skipped question</i>		<b>6</b>

10. Academic advising at the registration site



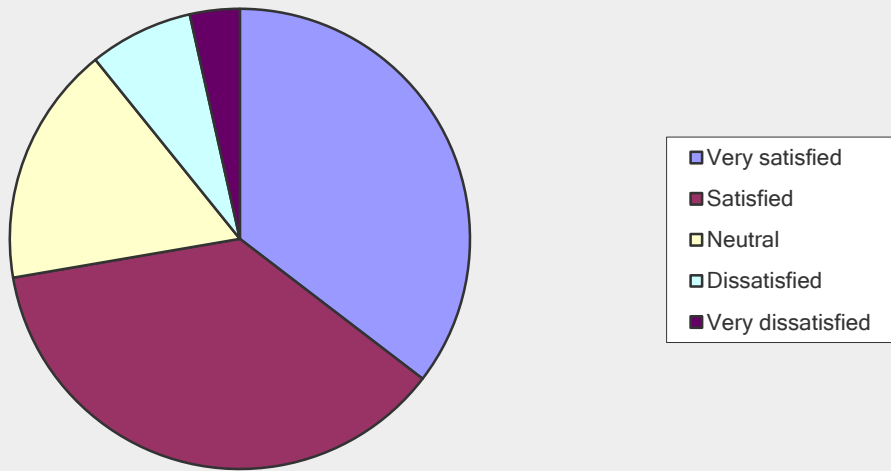


## Spring 2013 Student Registration Survey

### 11. Availability of courses for my program

Answer Options	Response Percent	Response Count
Very satisfied	35.4%	184
Satisfied	36.9%	192
Neutral	16.9%	88
Dissatisfied	7.3%	38
Very dissatisfied	3.5%	18
<i>answered question</i>		<b>520</b>
<i>skipped question</i>		<b>10</b>

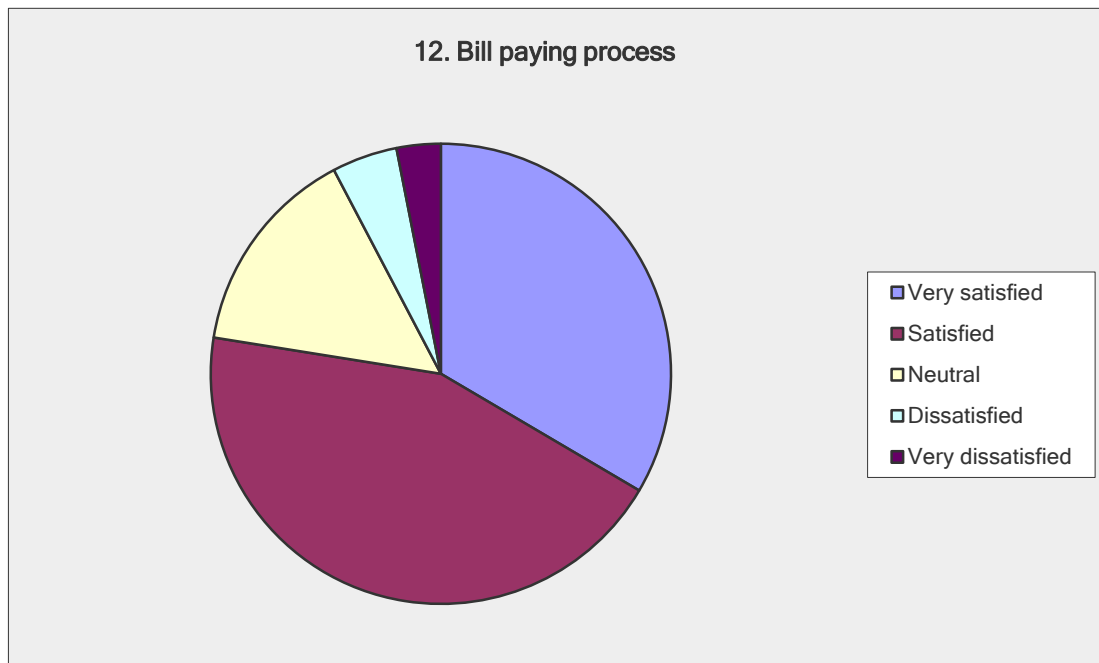
11. Availability of courses for my program



## Spring 2013 Student Registration Survey

### 12. Bill paying process

Answer Options	Response Percent	Response Count
Very satisfied	33.5%	175
Satisfied	44.1%	230
Neutral	14.8%	77
Dissatisfied	4.6%	24
Very dissatisfied	3.1%	16
<i>answered question</i>		<b>522</b>
<i>skipped question</i>		<b>8</b>

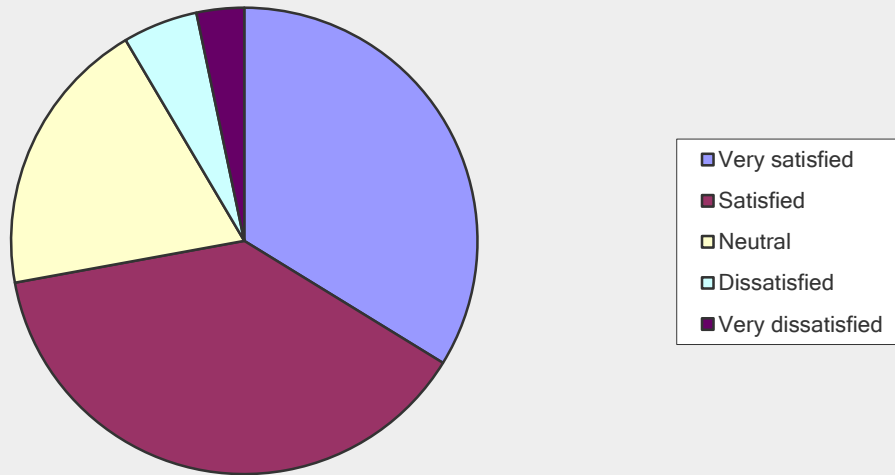


## Spring 2013 Student Registration Survey

### 13. TIME involved in completing registration process

Answer Options	Response Percent	Response Count
Very satisfied	33.8%	176
Satisfied	38.4%	200
Neutral	19.4%	101
Dissatisfied	5.2%	27
Very dissatisfied	3.3%	17
<i>answered question</i>		<b>521</b>
<i>skipped question</i>		<b>9</b>

13. TIME involved in completing registration process

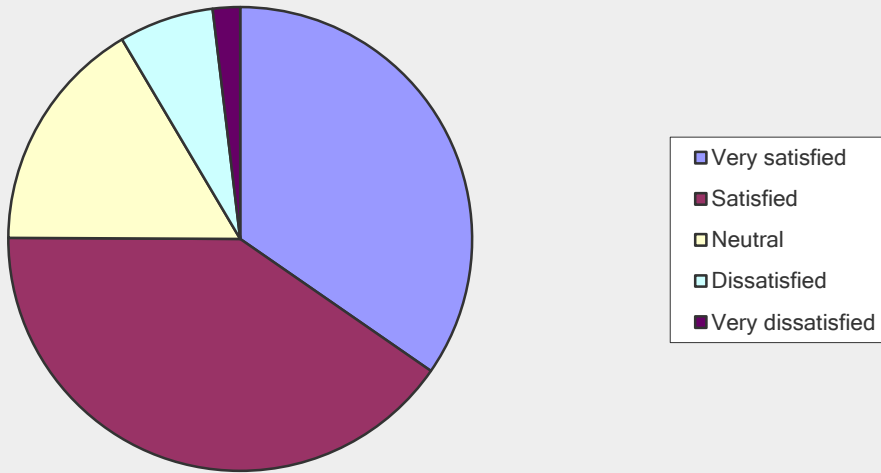


## Spring 2013 Student Registration Survey

### 14. Overall satisfaction with registration process

Answer Options	Response Percent	Response Count
Very satisfied	34.6%	179
Satisfied	40.4%	209
Neutral	16.4%	85
Dissatisfied	6.6%	34
Very dissatisfied	1.9%	10
<i>answered question</i>		<b>517</b>
<i>skipped question</i>		<b>13</b>

14. Overall satisfaction with registration process



## Spring 2013 Student Registration Survey

2. What are some positive or negative things that you observed about the registration process? Please feel free to comment or make recommendations in this section.

Answer Options	Response Count
	122
Positive Responses	67
Negative Responses	55
<i>answered question</i>	<b>122</b>
<i>skipped question</i>	<b>408</b>

Number	Response Text	Categories
1	The positive things are that it's really interesting seeing peer guides help students. But the negative things is that it's really hard to understand how the registration program are arranged, and how we I can get into each position.	Negative recommendations
2	I'm not very satisfied with the classes. Almost all of them are closed. I suggest that you open more because there are many more student enrolling. Thank you!!	Negative recommendations
3	We would like a better place that has more space; Importantly more workers for us to help.	Negative recommendations
4	Need more available class	Negative recommendations
5	All the advisers need to show up an also the counselors	Negative recommendations
6	Every adviser need to show up because we need them to sign our papers	Negative recommendations
7	Some negative things about the registration process is the location and also the arrangement of the steps in completing the registration process. The presence and absence of some of the academic advisers also make the registration process to slow down.	Negative recommendations
8	Space is limited; SEG did not pay when they promise; and it took very long time for me to get registered for my classes.	Negative recommendations
9	It's nice but too hard Need more understanding.[]	Negative recommendations
10	confused about other missing records	Negative recommendations
11	I got tired of walking . The Peer guides are not helping	Negative recommendations

<p>I suggest that the academic advisers should be extra careful in choosing our  <b>12</b> classes so there won't be any time conflict</p>	<p>Negative recommendations</p>
<p>There are no positive and negative things that I observed about the  <b>13</b> registration process.</p>	<p>Negative recommendations</p>
<p><b>14</b> It's really small and crowded  Negative side: The space is too small</p>	<p>Negative recommendations</p>
<p><b>15</b> Positive side: Everybody is helpful</p>	<p>Negative recommendations</p>
<p><b>16</b> Account is still having problems.</p>	<p>Negative recommendations</p>
<p><b>17</b> None, just think communication lost sometimes.  I think it's o.k! Above all, things are still new to me so, I have no offensive  feelings about anything, though it aches my feet from walking from place to</p>	<p>Negative recommendations</p>
<p><b>18</b> place.</p>	<p>Negative recommendations</p>
<p><b>19</b> N/A</p>	<p>Negative recommendations</p>
<p><b>20</b> None  i really don't like this area because if there's lot of students, we can't all fit</p>	<p>Negative recommendations</p>
<p><b>21</b> through the door and under the veranda</p>	<p>Negative recommendations</p>
<p><b>22</b> motivated Staffs</p>	<p>Negative recommendations</p>
<p><b>23</b> none</p>	<p>Negative recommendations</p>
<p><b>24</b> i dont know</p>	<p>Negative recommendations</p>
<p><b>25</b> there good but yeah totally slow  next time, they should make sure they finish everything with each student  before they assist the next person in line. some of us have other important  things to do other than waiting in line just to end up waiting again, kinisou</p>	<p>Negative recommendations</p>
<p><b>26</b> chapwur  BE MORE ORGANIZED AND BE AROUND WITH STUDENTS BECAUSE  STUDENTS TEND TO NEED HELP AND ARE ASHAMED TO SEEK EXTRA</p>	<p>Negative recommendations</p>
<p><b>27</b> ASSISTANCE  i really dont like that area because if there's lot of students, we cant fit through</p>	<p>Negative recommendations</p>
<p><b>28</b> the door and under the veranda</p>	<p>Negative recommendations</p>
<p><b>29</b> everything is fine</p>	<p>Negative recommendations</p>
<p>The registration process are having some positive and also the negative side.  The negative side I'm very tired of sitting and waiting for the other student.</p>	
<p><b>30</b> The positive side is I also eat the freshmen they provide to us.</p>	<p>Negative recommendations</p>
<p><b>31</b> Nothing  Please open more classes esp. Expos writing, MS 100, and some science</p>	<p>Negative recommendations</p>
<p><b>32</b> classes</p>	<p>Negative recommendations</p>

<b>33</b> No comment There's no things that is bad, everything is already good for the registration	Negative recommendations
<b>34</b> process. In college we are have a rule for our school campus	Negative recommendations
<b>35</b> We are using the same rule of using drugs in our campus In college we are using time everyday	Negative recommendations
<b>36</b> We have different time for our classes I want to know more about in this campus and i need your help and your	Negative recommendations
<b>37</b> advices	Negative recommendations
<b>38</b> No comments and no suggestion There is no positive and negative thing that observed about the registration	Negative recommendations
<b>39</b> process.	Negative recommendations
<b>40</b> Everything is cool!!!	Negative recommendations
<b>41</b> The registration day was very excited .the registration day was very crowded.	Negative recommendations
<b>42</b> No comments!!	Negative recommendations
<b>43</b> Registration is taking to much time.	Negative recommendations
<b>44</b> Teacher are not enough to take care of students.	Negative recommendations
<b>45</b> Positive side, faculties are kind, negative side and I'm not satisfy.	Negative recommendations
<b>46</b> FAO should tell students what to do more specific or clearly. Pohnpei Campus should definately get a generator. The power went out and	Negative recommendations
<b>47</b> slowed down the registration process.	Negative recommendations
<b>48</b> Positive side, faculties are kind, negative side and I'm not satisfy. Well as for me, the positive about registration was good, the arrangement are	Negative recommendations
<b>49</b> very good. The negative things about it, was that some people are always crossing others and that's make me sad.	Negative recommendations
<b>50</b> No comment	Negative recommendations
<b>51</b> Not at all!! I JUST HOPE THAT I WILL BE FAITHFUL TO MY SCHOOL NOW SO I CAN HAVE BETTER GRADES THAN LAST YEAR. THE REGISTRATION WAS	Negative recommendations
<b>52</b> FINE	Negative recommendations
<b>53</b> PLEASE MAKE THE CLASS ARRANGEMENT MORE BETTER.	Negative recommendations
<b>54</b> I'm not satisfied with the classes, because there are lots of students, I mean most of us did not attent the classes because they are closed. So, I suggest that you open the classes, so we can have future. Thank you.. peace...	Negative recommendations
<b>55</b> dont know yet	Negative recommendations

<b>56</b> EVERYTHING WAS FINE	Positive recommendations
<b>57</b> VERY EXCELLENT	Positive recommendations
<b>58</b> COOL!!	Positive recommendations
<b>59</b> For my own personal,satisfactional comments,it's good for as for as i can tell.	Positive recommendations
<b>60</b> The registration process is okay	Positive recommendations
<b>61</b> It's very satisfying	Positive recommendations
<b>62</b> Everything went well today	Positive recommendations
<b>63</b> Well, everything went okay today	Positive recommendations
<b>64</b> Everything goes smooth	Positive recommendations
<b>65</b> Very good	Positive recommendations
<b>66</b> Very slow	Positive recommendations
<b>67</b> Keep up the good work	Positive recommendations
<b>68</b> It was perfect. Thank you	Positive recommendations
<b>69</b> Everybody's helpful	Positive recommendations
<b>70</b> It's Good	Positive recommendations
<b>71</b> This registration is well-organized and it is better for me	Positive recommendations
<b>72</b> Everything is in order and time is good	Positive recommendations
<b>73</b> It was very good	Positive recommendations
<b>74</b> Everything went very well	Positive recommendations
<b>75</b> Thank you very much	Positive recommendations
<b>76</b> Your are all doing a great job. Good work	Positive recommendations
<b>77</b> Overall, good for me.	Positive recommendations
<b>78</b> People are very helpful and students are just confusing others. Well, I will just say thanks to all the staff for their time that they spend to help	Positive recommendations
<b>79</b> us completely on our registration.	Positive recommendations
<b>80</b> The registration process is very good and the staff worked very well.	Positive recommendations
<b>81</b> There is no negative things about the process. It was great.	Positive recommendations
<b>82</b> Keep up the good work.	Positive recommendations
<b>83</b> Everything went well this year!	Positive recommendations
<b>84</b> None, as far as I can tell.	Positive recommendations
 This registration, very good cus we have continued to further our education.	
<b>85</b> So registration is better than walking around. Maybe that's all.	Positive recommendations
<b>86</b> Nice and good support from all staffs.	Positive recommendations
<b>87</b> so far so good	Positive recommendations
<b>88</b> very good!	Positive recommendations



89	So far so good	Positive recommendations
90	Positive things is more chair and desk	Positive recommendations
91	Everything is fine the positive things that i observed about the registration process is perfect so	Positive recommendations
92	far nothing to say about negative things during the process I'm satisfied with everything the staff and faculty are doing am proud of them.	Positive recommendations
93	Thank you!	Positive recommendations
94	Its all good	Positive recommendations
95	I observed some positive things because you guys are helpful	Positive recommendations
96	thank you very much enjoyed the helpful and friendly peer guides	Positive recommendations
97	thanks for the appetizers it is good because they are treat us very well. such as, the staffs and the peer	Positive recommendations
98	guides	Positive recommendations
99	NOTHING ALL WENT WELL, ITS CONSIDERED VERY GOOD ACTUALLY	Positive recommendations
100	keep it neat as wonderful	Positive recommendations
101	keep it up you guys are great I think registration took lot of waiting overall it was satisfactory, and i look	Positive recommendations
102	forward to a good time, both fun and educational	Positive recommendations
103	keep it up :) you guys are great	Positive recommendations
104	Keep it neat as wonderful	Positive recommendations
105	I observed some positive things because you guys are helpful	Positive recommendations
106	It's all good I'm satisfied with everything the staff and the faculty are doing. I'm proud of	Positive recommendations
107	them. Thank you!	Positive recommendations
108	motivated staff	Positive recommendations
	The Positive things that i observed about the registration process are perfect.	
109	so far nothing to say about about the negative things during the registration	Positive recommendations
110	Positive thing is more chair	Positive recommendations
111	so far so good	Positive recommendations
112	very good	Positive recommendations
113	Not bad	Positive recommendations
114	I have no comments because everything is very clear.	Positive recommendations
115	Nothing Everything is perfect	Positive recommendations
116	Awesome, very satisfying	Positive recommendations

117 Everything great.

118 so far so good

119 I am very satisfied thankyou

It help me to learn everything and guide me everything that is really important

120 to me

It really help to learn everything and guide for something that it really

121 important to me.

Everything is good but just need to work faster so everyone can

122 registered/finished on time

Positive recommendations

Positive recommendations

Positive recommendations

Positive recommendations

Positive recommendations

Positive and Negative recommendations