

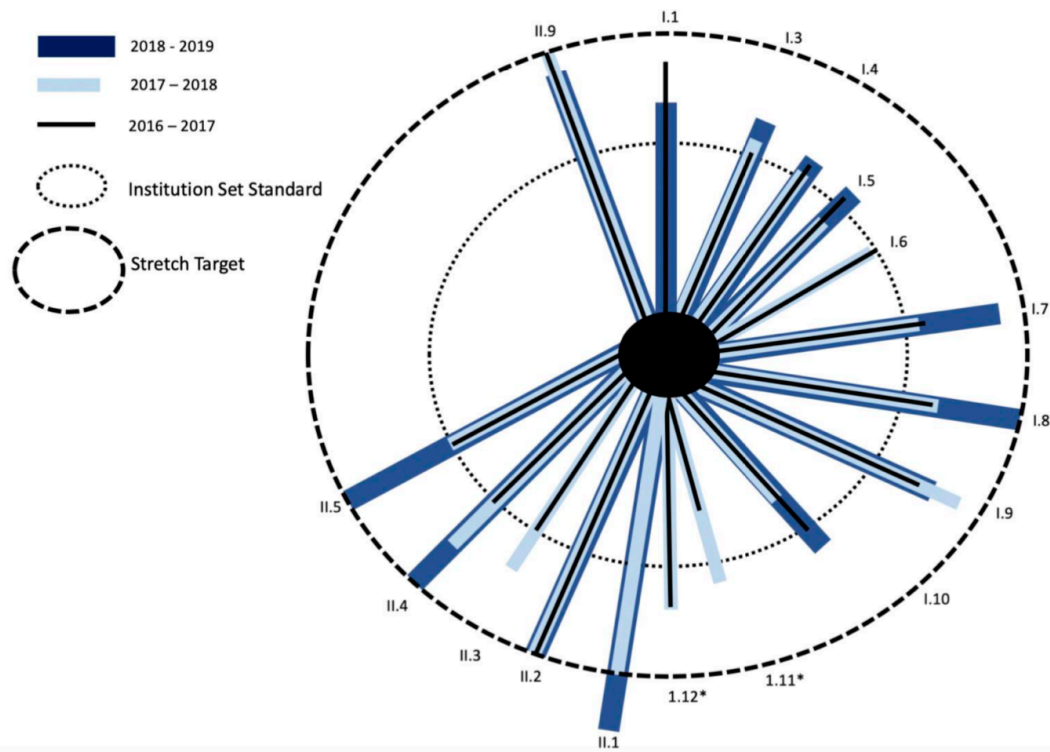


Department for Institutional Effectiveness & Quality Assurance

Information Technology | Office of Institutional Effectiveness

Strategic Plan 2018 – 2023

Reports on the measures of success and Institution-set Standards – a global view



Strategic Plan 2018 – 2023: Direction I. Innovate Academic Quality to Ensure Student Success										
	Active & Collaborative Learning		Student Effort		Academic Challenge		Student-Faculty Interaction		Support for Learners	
I.1. All five CCSSE benchmarks are exceeded:										
% comparison to cohort 2016 2018	+12.2%	+11.9%	+14.4%	+12.2%	+0.1%	-6.7%	-3.6%	-4.8%	+20.7%	+17.8%
	ISS	Stretch Target	16 - 17		17 - 18		18 - 19			
I.3. 80% of total students are enrolled full-time	70%	80%	70.3%		71.9%		73.2%			
I.4. Average student semester credits earned is 12	9	12	9.3		9.1		9.4			
I.5 Persistence rate fall to spring is 95%	87%	95%	88%		82%		83%			
I.6 Persistence rate fall to fall is 80%	61%	80%	61%		59%		TBD			
I.7 Graduation rate 100% is 12%	6%	12%	7.7%		7.3%		10.5%			
I.8 Graduation rate 150% is 29%	16%	29%	21.9%		22.6%		29%			
I.9 Graduation rate 200% is 35%	25%	35%	29%		33%		30%			
I.10* No. of degrees awarded	280	355	246		291		TBD			
I.11* No. of certificates awarded	100	160	122		126		TBD			

■ Stretch target achieved
■ ISS achieved
■ Target not met

Strategic Plan 2018 – 2023: Direction II. Strengthen Resources to Meet Current & Future Needs			
Year:	16 - 17	17 - 18	18 - 19
II.1 Operating costs reduced by 5% by innovating and streamlining services and processes	FY16 \$20,959,189	FY17 \$19,891,058 -5%	FY18 \$19,402,005 -7%
II.2 Balanced budget maintained	YES		
II.3 Enrollment increased by 5%	4744 headcount	4824 +2%	
II.4 Reserve maintained at 40%	YES		
II.5 Current levels of government financial support are annually maintained or exceeded	Maintained		Exceeded
II.6 Aggressive energy conservation measures in place reducing total annual cost by 20%	11.5% power consumption saving between 2017 and 2018.		
II.7 Infrastructure upgraded in accordance with Phase I of the Facilities Master Plan	Data definition & reporting method under discussion.		
II.8 Invest in employee development and capacity building to improve practices			
II.9 Average college employee attrition rate is less than 5% annually	FY 16 - 4%	FY 17 - 3%	FY 18 – 5%
II.10 Employee satisfaction survey yields overall 85% Satisfaction Rate	Survey choice under discussion. A survey administered in 2009 covered staff & faculty perception of the effectiveness of different administrative offices and only received 89 responses, mainly from Pohnpei.		
II.11 Employee recruitment process is revamped to significantly reduce time from recruitment to hiring	Data definition & reporting method under discussion.		

Schoology

In line with the College’s IEMP goal to get all campuses on Schoology by 2020, System Specialist III Renton Isaac traveled in July to Florida along with two members of the faculty to participate in the SchoologyNEXT conference. They report that our usage of the platform is in line with many other institutions, along with sharing learned best practices that we can adopt at the college. Mr. Isaac and faculty member Dana Lee Ling traveled to Chuuk to introduce and train faculty on the use of Schoology. This means that for the first time, faculty at all campuses have received training in intermediate level use of Schoology. In coordination with VPIA more structured training is being planned for the future.

College Summit

The college held its annual summit on Monday, August 5th 2019 attended by 158 participants including members of the COM-FSM faculty, staff, and students, and representatives from Government, business, and COM-FSM alumni. While over 100 invitations were sent to community stakeholders, around 40 were able to join. Wilson Hess facilitated the event, presenting firstly on the Economic IMPACT OF COM-FSM study. In the afternoon, he led participants through an interactive workshop “Creating Our Future | COM-FSM 2020 – 2025” conducting a SWOC analysis (Strengths, Weaknesses, Opportunities, Challenges). The College Dining Hall was selected to cater the event and received a positive response to the quality of food and service

VPIEQA will be facilitating mini-summit at each of the State Campuses in the coming weeks.

- Thursday, 29th August — Kosrae
- Thursday, 12th September - Yap
- Friday, 20th September - Chuuk