

Unit Assessment Report - Four Column

College of Micronesia - FSM

A - instruction - Hospitality and Tourism Management (AS)

Mission Statement: The mission of the Hospitality and Tourism Management (HTM) AS degree program is to prepare students for employment and/or advancement in the industries of hospitality and tourism and/or for the pursuit of advanced degree(s) in hospitality and/or tourism by educating them in the fundamental concepts, knowledge, and laboratory/on-site practices and skills of hospitality and tourism.

Program Student Learning Outcomes	Assessment Strategies & Target / Tasks	Results	Improvement & Follow-Up
<p>A - instruction - Hospitality and Tourism Management (AS) - PSLO4 - Demonstrate front of the house technical and supervision techniques.</p> <p>PSLO Assessment Cycle: 2013 - 2014</p> <p>Start Date: 01/13/2014</p> <p>PSLO Status: Active</p>	<p>Assessment Strategy: Checklist, customer surveys, and instructor's evaluation sheet rating student's performance in lodging and food services.</p> <p>Assessment Type: Presentation/Performance</p> <p>Target: 70% to achieve a passing grade of 70% or better.</p>	<p>05/11/2014 - 8 out of 9 students or 89% in the class demonstrated the targeted SLO Assessed through foodservice skills application at Blue Plate Café</p> <p>Target Met: Yes</p> <p>Reporting Period: 2013 - 2014</p> <p>Related Documents: CLA HTM 220 Sp14</p>	
		<p>07/18/2014 - 100% achieved an evaluation rating of 70% or better from respective practicum site supervisors.</p> <p>Target Met: Yes</p> <p>Reporting Period: 2013 - 2014</p> <p>Related Documents: CLA_HTM250_Su2014</p>	
<p>A - instruction - Hospitality and Tourism Management (AS) - PSLO5 - Describe tourism attraction support services and related business opportunities.</p> <p>PSLO Assessment Cycle: 2013 - 2014</p> <p>Start Date: 01/13/2014</p> <p>PSLO Status:</p>	<p>Assessment Strategy: Research assignments to identify the interdependent components of the international travel and tourism system identify and explain the economic, cultural and environmental impacts of tourism.</p> <p>Assessment Type: Research</p>	<p>05/12/2014 - 74% or 14/19 achieved passing grade of 70% or better.</p> <p>Target Met: Yes</p> <p>Reporting Period: 2013 - 2014</p> <p>Related Documents: CLA HTM 120 Sp14</p>	<p>05/16/2014 - To encourage students to take advantage of tutorial assistance in writing and research skills.</p>

Program Student Learning Outcomes	Assessment Strategies & Target / Tasks	Results	Improvement & Follow-Up
Active	<p>Target: 70% to achieve 70% or better.</p>	<p>12/17/2013 - 95% of HTM110 or 18/19 achieved passing grade of 70% or better; 100% of HTM250 or 2/2 achieved passing grade of 70% or better.</p> <p>Target Met: Yes</p> <p>Reporting Period: 2013 - 2014</p> <p>Related Documents: F13CLA HTM110/P1 F13CLA HTM110/P2 F13CLA HTM 250</p>	