

Computer Hardware Procurement

Date Adopted: 21 May 2002

Date Revised: 11 December 2009

Date Reviewed: 28 May 2014

References:

Ordering

All computer orders should have the department name or the title "Director of Information Technology" on the outside of the shipping box. Boxes should not be left in an open area when brought onto campus from the post office. Boxes should be placed directly into a secured area.

Warranties

Computer systems are to have three year limited warranties transferred to the College of Micronesia-FSM. Manufacturer warrants that the hardware products it manufactures will free from defects in materials and workmanship. The warranty term shall be three years from the beginning of the date on the invoice. Manufacturer will repair or replace products covered under this limited warranty that are returned to the manufacturer's facility. After complying with the manufacturer's procedure in requesting warranty service, COM-FSM will ship the products back to the manufacturer in their original or equivalent packaging, prepay shipping charges, and insure the shipment or accept the risk of loss or damage during shipment. Manufacturer will ship the repaired or replacement products to COM-FSM freight collect. The manufacturer agrees to provide technical assistance for the duration of the warranty. Manufacturer owns all parts removed from repaired parts removed from repaired products. Manufacturer may use new and reconditioned parts made by various manufacturers in performing warranty repairs and building replacement products. If manufacturer repairs or replaces a product, its warranty term is not extended.

Guarantees

The manufacturer guarantees that its systems are designed and extensively tested to compatible with all standard operating systems, applications, software, peripheral, and network operating systems developed for Industry Standard Architecture (ISA), Peripheral Component Interconnect (PCI), and Extended Industry Standard Architecture (EISA) systems for a period of three years after the invoice date. The manufacturer guarantees that the manufacturer's engineers and technicians will work with COM-FSM to identify the cause of the problem and recommend a solution. If the problem (excluding software problems related to device drivers) can be solved by updating the system, the manufacturer will guarantee to provide COM-FSM with the change at no charge.

See Board Policy 8600